

CONTENTS

ADMINISTRATOR OF THE YEAR 2
 CLASS OF 2002 2
 STUDENT SPOTLIGHT 3
 UPCOMING EVENTS 3
 MPA PLACEMENT AND INTERNSHIPS 4-5
 ALUMNI UPDATES 6
 FACULTY UPDATES 7
 DIRECTORSHIP CORNER 7

ROMNEY INSTITUTE ESTABLISHES TWO NEW HONORS

This year, the Romney Institute of Public Management inaugurated two new ways of honoring our alumni and friends who have distinguished themselves through personal and professional excellence.

Kent W. Colton, presenter of the first annual George W. Romney Lecture and Romney Institute Advisory Board member, addressed faculty members and students in two respective lectures 8 April. In conjunction with the Romney lectures, Colton addressed the BYU student body at a university devotional in the Marriott Center 9 April. His devotional message emphasized the importance of service and volunteerism.



Kent Colton, 2002 George W. Romney Lecturer

At the faculty lecture, Colton addressed the theme, "Achieving Common Ground: Housing in the Twenty-First Century." Colton discussed the evolution of housing trends from the Housing Act of 1949 to housing policies of the twenty-first century. He addressed

possible methods for increasing the role of the private sector in providing affordable housing in the United States and ways to coordinate and improve existing programs.

Colton also lectured students on the transformation of the U.S. housing finance system. He summarized three revolutionary stages: the results of the Great Depression, the development and growth of the secondary market, and the technology revolution. Colton reminded students that the housing finance system has undergone a remarkable transformation, with the United States currently enjoying "the best housing finance system in the world," he said.

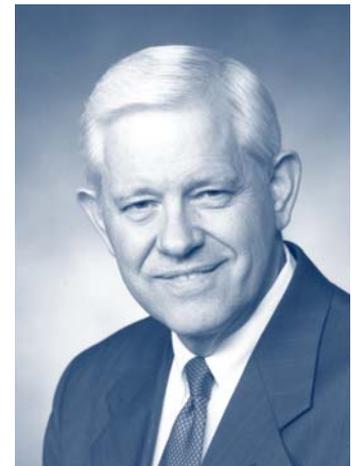
In June 1999, Colton was appointed senior scholar at the Joint Center for Housing Studies at Harvard University. He is also president of his own company, KColton LLC, a consulting and housing researching company located in McLean, Virginia. Additionally, Colton serves as a member of the Congressional Millennial Housing Commission—established by the US Congress to examine national housing policy.

Colton earned his BS from Utah State University in 1967, his MPA from Syracuse University in 1968, and his PhD from MIT's Department of Urban Studies in 1972. In 1974, he was chosen as a White House Fellow and served as a special assistant to the secretary of the Treasury.

J. Leon Sorenson was chosen as the first recipient of the N. Dale Wright Distinguished Alumni

Award given by the Romney Institute of Public Management. Sorenson was presented the award 3 April 2002 at a dinner reception held at Thanksgiving Point in Lehi, Utah.

"Leon is a worthy recipient and a great choice as the first awardee," said Wright, professor of public management and exemplar of the



J. Leon Sorenson, 2002 N. Dale Wright Distinguished Alumnus

award. The N. Dale Wright award is bestowed annually to a Romney Institute alumnus who has demonstrated extraordinary service and leadership in the work environment and community; has been an active community volunteer; maintains and exhibits high standards of excellence; has gained the respect and loyalty of colleagues, peers, and family. Romney Institute faculty vote on the recipient.

Sorenson is executive vice president of the Utah Medical Association in Salt Lake City. He has served as a delegate for both the Utah Republican Convention and Davis County Republican Convention. He has also served as president of the American Association of Medical Society Executives and on the board

(Continued on page 2)

ADMINISTRATOR OF THE YEAR: WILLIAM HANSELL

The Romney Institute of Public Management named William H. Hansell, executive director of the International City/County Management Association (ICMA), as its 2002 Administrator of the Year. Hansell has been executive director of ICMA since October 1983.

Addressing public management students and faculty at the award banquet, Hansell said, "We are the engineers of democracy. The satisfaction that public servants experience doesn't come from salaries or bonuses; it comes from enabling citizens to thrive within our democratic system."

"Bill Hansell's enthusiasm and ethical standards have been an example for everyone involved in public administration and have

helped us understand our roles in civil service," said **Robert Parsons**, director of the Romney Institute. "Knowing people like Bill makes you proud to be involved in public service."

Before accepting his position with ICMA, Hansell served as executive director of the Pennsylvania League of Cities, vice president of business management at the University of Scranton, and director of the Management Studies program at Cedar Crest College.

Hansell earned a BS in economics from the Wharton School of Commerce and a master's degree in government administration from the University of Pennsylvania's Fels Center of Government.



Steve Thacker, MPA '78, presents Bill Hansell with a token of the Institute's appreciation at a banquet on 14 March.

MPA CLASS OF 2002

(Continued from page 1)

of directors for the American Association of Medical Society Executives.

A student in the third graduating class of the MPA program, Sorenson began his career with the Research Office of the Utah State Legislature. Soon afterward, he was appointed to the staff of the Utah State Constitutional Revision Commission. Upon completion of the commission work, Sorenson was appointed director of the Office of Legislative Research. "He was instrumental in modernizing Utah State government and developing a professional legislative staff," Wright said.

Sorenson is highly respected in the medical community and has received multiple awards including honorary membership by the Utah Medical Association and the Distinguished Service Award by the Utah Ophthalmological Society. Sorenson earned his BA in Spanish in 1964 and his MPA in 1967 from BYU. He and his wife, Patricia, have six children and seventeen grandchildren and reside in Farmington, Utah.

—Jenny Stathis

BRAD BARNEY
SCOTT BARROW
ANNYA BECERRA
LISA BOLAND
ROBERT BRADSHAW
JEFF BRADSHAW
NATHAN BRADY
MELINDA BRIMHALL
LILLAN BUSTAMANTE
MARY BYRD
MATHEW CARLILE
TROY CARTER
MICHAEL CHINN
JAY CHRISTENSEN
ROY CHRISTENSEN
RUSSELL CONDIE
CASS COOK
VERA DYACHENKO
SCOTT ELLIS
VINCENT FORDLANI
TERRY FRANCIS
JENNIFER FRANCOM
SHAWN GEE
DEBRA GIBBONS
DAVID HANSEN
KOREEN HANSEN
REX HARDY
TAMIE HEATON

LANDES HOLBROOK
CHRISTIE HOLLINGSHEAD
NED JACKSON
BENG-LING PANG JAMES
DAVE JARVIS
GARY JEPPSEN
LINDA JOHNS
KLINT JOHNSON
MIKE JOHNSON
RYAN JOHNSON
TREVOR KOBE
NANCY KRIEGER
JO LYNN LEE
MARTIN LUCERO
AMY LUKE
JAMES MANNING
PAUL MUIR
MARIE-LINE NADIR
JOHN ORTIZ
SETH PERRINS
JUNIOR PILI
REED PRICE
QUINN ROBINSON
MAURICE ROKOVITZ
DEREK SAINSBURY
MARGRET (PEG) SCHMIDT
JONNI SMITH
CODY STRONG

TAICHI TAKAHATA
MICHELLE TANNER
JONATHAN THAYN
STEVE TROST
PAUL TSOSIE
TAMARA UZELAC
DEL CRAIG
NYLA PARSONS
JAMES CRANE
JALYN PETERSON
STEVE HYDE
AMANDA WEBSTER
SARA WEST
JOHN YOUNG
MATT YOUNG



JANICE HOUSTON, EMPA 2004



Janice Houston is a second year executive MPA student along with her husband Steve. Born in New Jersey, Janice is a convert to the Church and a returned missionary. The Houstons have recently moved to Lehi.

Through a referral from Debra Gibbons in the MPA employment services office, Janice received a notice in October 2001 of an opening at Utah Foundation for a Senior Research Analyst. Utah Foundation is a non-partisan, non-advocacy research organization that was started in 1945 by the business community in Utah to better understand the workings between industry and government. Before moving to Utah, Janice worked as the head of the research program with the Wyoming Business Council in Cheyenne, Wyoming and thought this would be an opportunity to return to the field of policy analysis and research. She applied for the position and started work with the foundation in December 2001.

I DECIDED TO PURSUE AN MPA DEGREE AS A FIRST STEP TOWARDS A DOCTORATE IN POLICY ANALYSIS. I BELIEVE MUCH OF THE VALUE OF PUBLIC POLICY IS IN THE EFFICACY OF ITS ADMINISTRATION. YOU CAN HAVE THE BEST PIECE OF LEGISLATION ON THE BOOKS, BUT IF IT ISN'T IMPLEMENTED PROPERLY, THE COSTS TO SOCIETY WILL BE GREATER THAN IF NOTHING WAS DONE AT ALL. IN ORDER TO CREATE SOUND POLICY, WE MUST CREATE SOUND ADMINISTRATION.

—JANICE HOUSTON
EMPA CLASS OF 2004

Her first project was to research and explain Utah's system of water development and management. The end result of this research was a two part report entitled "Creating an Oasis: Water Development in Utah". Due to the severe drought conditions that exist in the state, Janice was called upon by several legislative committees to testify regarding her findings. She was very surprised to find herself testifying before Dr. Cornia in his role as head of the Tax Review Commission, however, Dr. Cornia was even more surprised to find that the reports, which he had been using as examples for his class, were written by a student.

Janice's secondary job is as Dr. Parson's research assistant. She is working on a project of her own inception regarding the Children's Health Insurance Program (CHIP) and how successful it has been reaching uninsured children. She is doing this concurrent to her work at Utah Foundation on the 1996 welfare reform legislation

When Janice finishes her MPA in 2004, she hopes to pursue a PhD in Policy Analysis and is looking at the programs at Harvard, Princeton, Carnegie-Mellon and the University of North Carolina at Chapel Hill.

A SECOND OPINION FROM PROFESSOR GARY CORNIA

Janice's two part series on water in Utah is extremely well written and balanced. The work offers an excellent history of Utah water law and policy. Her report also raises a variety of policy questions for Utah decision makers. Several of the key questions include the proper pricing of water, agricultural policy, use of the property tax in funding water, and water conservation. Janice is playing a key role in informing the debate on water policy and tax policy in Utah. It is uncommon for a grad student to such a big impact this early in a career. Being hired by Utah foundation is a real compliment to Janice because they are known for serious and complicated policy research for Utah. Utah foundation is funded by a variety of business interests in the state.

We're hoping to get Gary to elaborate a bit... just five more lines or so.

UPCOMING EVENTS

Date	Event	Location	Contact
September			
20	EMPA Class of 1982	Lion House Restaurant	Blake Chard: bchard@aros.net
29-October 2	ICMA Conference	Philadelphia, PA	Vicki Okerlund: icma@byu.edu
October			
3	MPA Class of 1982	Joseph Smith Memorial Building	Bryant Howe: bhowe@utah.gov
4	MPA Class of 1992	Thanksgiving Point	Keith Morey: kmorey@sjordan.state.ut.us
11	EMPA Class of 1992	Thanksgiving Point	Ralph Clegg: ralph@state.ut.us
18	Class of 1972	TBA	David Gunn: david@mtnvalleyredcross.org
25	Dale Wright Retirement	Joseph Smith Memorial Building	Vicki Okerlund: mpaalumni@byu.edu

MPA STUDENTS WORLDWIDE

Dreams don't always come easy—or cheap. Especially when they involve traveling halfway around the globe. Thanks to the Romney Institute of Public Management's Endowment, eight MPA students were given the opportunity to serve international internships in summer 2002.

As a stipulation of the Romney Endowment, several students each year are provided with the funds to travel to nonprofit nongovernment (NPNG) organizations to serve internships, which are generally unpaid. "This provides the students with an opportunity to not only provide service but also to learn firsthand about significant issues that impact lesser-developed countries," said **Robert Parsons**, director of the Romney Institute.

Patrick Lee, a second-year MPA student from Norman, Oklahoma, interned with the Red Cross in Uganda. He had worked in Uganda in summer 2001, researching ways to develop education systems. Lee made contacts there that provided him with an opportunity to return. "I am grateful to the Romney Institute for giving me the financial support to go back and continue my research," he said.

This summer Lee worked to develop HIV/AIDS prevention through education programs in both private and government schools—a subject that he researched during last year's internship. "I am certain that the internship with the Red Cross will help me continue on the path for my career to work in public health and education," Lee said.

Another MPA student interned with Grameen Bank in Dhaka, Bangladesh. **Jason Monson** became interested in Grameen after attending the Microcredit Conference at BYU several years ago, where its founder, Muhammad Yunus, spoke. Monson said the best part of his internship was seeing some of the poorest women in the country "with nothing but a tiny bit of hope" purchase their own homes and livestock and even send their children abroad for university education.

Parsons says he hopes students will continue to take advantage of the opportunity to assist in the development of programs that provide hope for impoverished nations.

—Jenny Stathis

IMPROVING INTERNSHIPS

Employers can improve the outcomes of their internship by implementing six basic practices. This information comes from the National Association of Colleges and Employers (NACE).

Provide meaningful work experiences. Employers should treat interns as real employees by providing them with a realistic preview of the workplace, immersing them in actual company projects, and offering training opportunities.

Guide students' development through mentoring. Place students within the top managers, top teams, or top veteran employees in the organization to give interns the best possible experience. Provide them with unique opportunities, such as a one-on-one career discussion with a company executive.

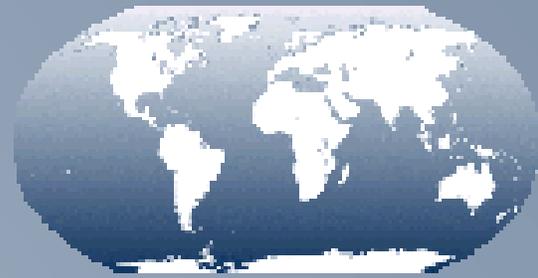
Offer compensation and benefits. To attract top candidates, employers need to offer

something in return either in salary and benefits or with an outstanding work experience.

Communicate promptly and frequently with stakeholders. First, obtain full support from management for the program. Communicate often and in a timely fashion with interns, in person or by print or electronic methods. Provide networking opportunities.

Be consistent but flexible. Maintain a consistent image on campus by regularly offering experiential opportunities. Regularly offer full-time positions to interns. Also, remember that an internship may be a student's first real-world work experience.

Look for ways to improve your program. Never rest on your laurels. Improve your program by starting small, making your expectations clear up front, and using technology to your full advantage.



Asia

Internship

Lora Jean Bennion, Asia Trip



Fiji

Internship

Saimoni Naivalu, Fiji Telecom



Ghana

Internship

Isaac Appiah



Great Britain

Internship

Glyn Drewery, Ontrack International



India

Internship

Jason Monson, Ten Villages Project, Grameen Bank



Jordan

Internship

Richard John, Amman



Zambia

Internship

Lisa Rayko, Care International, Lusaka

Interested in a Romney Institute intern or graduate? Find out how to bring more to your organization and add a bright new face to your employee roster by contacting: Debra Gibbons, Career Services, 2442 WSC, Provo, UT 84602 | 801-422-8902 | debra_gibbons@byu.edu

Arizona

Placement

Melinda Brimhall, City of Chandler
Ryan Johnson, Consulting Analyst,
Mercer, Phoenix



Colorado

Internship

Allen Powell, City and County of
Denver Asset Management Office



Florida

Internship

Faith Fearing, Lafayette County Clerk's Office



Idaho

Internship

Sunny Harker, Eastern Idaho Regional
Medical Center, Boise



Illinois

Placement

Jon Thayn, Administrative Fellow, Lake
Forest Hospital, Chicago



Massachusetts

Placement

Taichi Takahata, Statestreet Corp,
Investment Banker, Boston



Mississippi

Placement

Dave Jarvis, Finance Officer, US Air
Force, Biloxi



Nevada

Placement

Rex Hardy, HR Department Analyst,
City of Henderson



Rhode Island

Placement

Martin Lucero, Amica Claims
Department, Providence



Texas

Internship

Tamara Parker, University of Houston



Washington, D.C.

Placement

Cody Strong, PMI, Transportation Dept

Internship

Gavin McCaleb, Sen. Larry Craig's Office



DOMESTIC MPA PLACEMENT

MPA students continue to have many opportunities for gaining effective internship experience within the state of Utah. With the help of our alumni along the Wasatch Front, many first year MPA students can enhance their knowledge, and broaden their range of experience while staying close to home in Utah. Upon graduation, graduates can take their skills and knowledge to a variety of organizations within any state. This year MPA graduates were placed in ten different states, including some who found a permanent home where they served as interns.

Utah

Placement

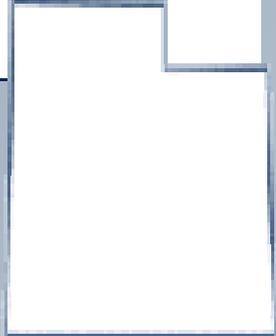
Michael Chinn, Management Specialist, Hill AFB, Ogden
Jennifer Francom, Research Analyst, Children's Health Insurance
Program, Salt Lake

Trevor Kobe, Senior Analyst, Phase 2, Salt Lake

Amy Luke, HR Assistant-benefits, The Church of Jesus Christ of
Latter-day Saints, Salt Lake

James Manning, Public Finance, Zions Bank, Salt Lake

Seth Perrins, Management Assistant, City of Orem



Internships

Lina Abdalla, Community Action, Provo

Barry Allred, URMMA Dean Steel, Provo

Kenneth Baird, City of Bountiful

Mark Bishop, Brigham Young University HR, Provo

Mark Bloxham, Utah Valley State College Career Employment Services, Orem

Rachel Bodily, Orem City

Peter Brown, Boy Scouts of America

Mary Alice Cannon, United Way of Utah County, Provo

Terrah DeGiulio, Valley Mental Health, Provo

Robert Dobbins, Washington City

Mike Francom, Valley Mental Health

Bret Harmon, Sandy City

Sarah Hartsfield, Brigham Young University Accessibility Center, Provo

Steve Johns, Brigham Young University EEO, Provo

Spencer Kyle, Lehi City

Ryan Lambert, University of Utah Medical Center, Salt Lake

Patrick Lee, Utah County Health

Megan Okerlund, HELP, Provo

Nancy Pettit, Wasatch County Planning and Zoning

Brenda Sandoval, City of Cedar Hills

Candice Smoot, William C. Mercer, Salt Lake

Jay Stephens, NuSkin, Provo

Beverly Stoker, State Capitol General Counsel & Research, Salt Lake

Tonya Tripp, Valley Mental Health, Provo

Rex Warner, Utah National Guard

Ryan Wimmer, Council of State Government

California

Placement

Nathan Aina, Trial Attorney, US Department of Justice, Los Angeles

Jeffrey Bradshaw, Physical Therapy Company

Nathan Brady, California Department of Finance, Sacramento

Jaysen Christensen, Management Aide, City of La Canada Flintridge

Koreen Hansen, California Department of Finance, Sacramento

Klint Johnson, California Department of Finance, Sacramento



Internships

Korban Lee, Birch Aquarium/Scripps Institute, La Jolla

David Reese, City of Roseville

ALUMNI UPDATES



Cody Strong
Class of 2002

For the second time in as many years, a Romney Institute alum has been selected to serve in the Presidential Management Intern (PMI) Program.

Cody Strong was hired by the U.S. Department of Transportation and will work as a Policy Analyst in the Office of the Secretary. His primary workload will be "front burner" type issues where a rapid analysis and recommendation is needed in making a decision on a pressing policy matter. He will work directly for the Deputy Undersecretary for Transportation Policy.

"I'm really excited about the opportunity to work for the Department of Transportation," Strong said. "The issues surrounding air, rail, highway and sea cargo transportation are some of the most dynamic in Washington following 9-11."

During his time with the Institute, Strong served on a field study committee through the Marriott School, to aid the Salt Lake Organizing Committee in determining post-games uses for the Utah Olympic Park. He served as the contact for the Norwegian facilities managers, who invited him to tour Olympic facilities in Lillehammer and collect data for the study.

Strong will begin his PMI in October after he finishes a training obligation he has with the Utah Army National Guard.

The PMI is a two year internship program which enables outstanding graduate degree students to be appointed to Federal positions. While serving in these positions, PMIs receive the opportunity to rotate into other departments and/or agencies to gain a well-rounded understanding of the Federal government. In addition, PMIs also receive a great deal of additional management training and mentoring by senior Federal employees.



Peter Christensen
Class of 2000

Peter Christensen launched his writing career as an undergrad working for *The Daily Universe*. He was promoted from sports reporter to editor and then to editor-in-chief—filling numerous other positions while on staff. "If I had my druthers, I might have ended up being a sports writer," Christensen said.

Instead, he chose to write about a topic he could "support a family on and that would serve as a greater impact on society," he said. That's where Christensen's MPA degree came in handy.

Christensen is editor of *Government Finance Review*—the leading journal in the field of public financial management. Christensen said his MPA education provided him with the knowledge of the public sector and government finance necessary to fill the position. "That's what attracted them to hire me—I understood the editorial as well as the technical aspects," he said. "That combo made me an attractive candidate."

"This is the fastest I've seen someone go from a 'who's he?' to a 'who's who' [in government finance]," said Lennis Knighton, professor of public management at the Romney Institute. Christensen was Knighton's graduate assistant for a year. "I've never worked with anyone who wrote better," Knighton said. "He will probably have as much influence as anyone in America on the development of literature in the field of government financial management."

Government Finance Review, headquartered in Chicago, has a circulation of fifteen thousand that caters to state and local government finance officers, academics, and private-sector consultants.

Before his editorial position, Christensen was an accountant for the City of Sierra Vista, Arizona. He and his wife, Allyson, reside in Naperville, Illinois, with their two children.

—Marriott Alumni Magazine, Winter 2002, p 37

Jonathan H. Gardner
Class of 1980

Jonathan H. Gardner was appointed Chief

Executive Officer, Southern Arizona Veterans Healthcare System in 1994.

As CEO, his duties include the overall organization and operation of a highly-affiliated, tertiary-care teaching medical center and multiple community-based clinics throughout southern Arizona with a budget of \$152 million, 1,420 FTE, and a VA research budget of over \$2.2 million. SAVAHCS is the principal teaching affiliate with the University of Arizona Colleges of Medicine, Nursing and Pharmacy as well as 34 other institutions of higher learning. Gardner also serves as chairman of the VISN 18 Clinical Executive Board and member of the Board of Directors of the Southwest Healthcare Network (VISN 18). He joined the Department of Veterans Affairs as an Administrative Resident in 1979.

Gardner has served as Chairman or member of numerous National VA Boards and Task Forces including: VHA Workforce Strategy Task Force, VHA National Leadership Board, VHA National Policy Board, VHA National Executive Resources Board, VA Employee Education Advisory Council, Charter Member – VA Labor/Management National Partnership Council, VA Depot Closure Task Force, VA Construction Process and Program Reorganization Task Force, VHA Western States Network Consortium, and the VHA Graduate Healthcare Administrative Training Program (GHATP).

In 2000, Gardner received the Presidential Rank Award for Meritorious Executive Service. He was selected twice from among VA, Air Force, Army, Navy and Public Health Service executives by the Association of Military Surgeons of the United States (AMSUS) for the Outstanding Federal Healthcare Executive Award (2000) and the Ray E. Brown Award (1997). Gardner is also the 1991 recipient of the prestigious 44th Annual Arthur S. Flemming Award which honors outstanding federal employees under the age of 40. In 1988, he was the first VA employee to receive the William A. Jump Memorial Foundation Meritorious Award for exemplary service in public administration. In addition to multiple VA awards, Gardner has twice been the recipient of the Distinguished Government Service Award bestowed by the Texas and Utah Federal Executive Boards.

FACULTY UPDATES

ANNUAL STATE OF THE INSTITUTE REPORT



Robert J. Parsons,
director

In Jim Collins' book *Good to Great* he summarized why some companies make the leap from being good companies to becoming great companies. Using tough benchmarks,

Collins and his research team identified a set of elite companies that made a breakthrough to great results and sustained those results for at least fifteen years. The good-to-great companies generated cumulative stock returns that beat the general stock market returns by an average of seven times. A quote by Harry S. Truman provides a great introduction to one of the key findings by Jim Collins and his research team. "You can accomplish anything in life, provided that you do not mind who gets the credit." The good to great companies began with the proposition that you *first* needed to get the right people on the bus and then *together* figure out where to drive the bus. The *right* people were those that made productive contributions to the business through talent, knowledge, skills, and good work habits. These individuals would contribute their capabilities to the achievement of group objectives and would also work effectively with others in a group setting. In this edition of *Outreach* you will read about several activities that have been accomplished at the Romney Institute of Public Management (RIPM) due to the combined effort of many "right" people. I would like to pay tribute and say thank you to members of the Romney Institute staff.

Catherine Cooper is the department secretary for the Romney Institute. How would you like to try to keep 11 faculty members and 200 students happy? Her computer talents, organization skills, and personal commitment

to the RIPM students and faculty was acknowledged by the students in the recent exit survey. Catherine and her staff of student assistants (**Meghan Hauley** and **Emily Clark**) received an average evaluation of 4.7 on a 5 point scale, the highest ranking in the Marriott School. A note from one of the students summarizes it best. "Catherine is a professional, she is always poised, pleasant, efficient, and always has time for us, the students, and treats us with the same respect she does the professors."

In his capacity as Director of Student Services, **Vince Fordiani** and **Amber McWhorter** (Program Secretary) have implemented a very effective student recruitment plan, improved the department's use of computer technology, developed our web page, improved the online registration materials, and provided the leadership in the development of new student recruitment materials. As evidence of Vince's recruitment efforts, the average GPA of the enrolling class was 3.53 with a median GMAT score of 602. We had 17 students who scored the equivalent of a 650 or higher on the GMAT. This year we had 105 applicants to the day program.

Vicki Okerlund, director of external relations and her student assistants **Ben Hess** and **Jennifer Francom** have achieved remarkable results in building greater affinity with you, our alumni. They have updated current names and address for more than 2,000 alumni files, produced three excellent editions of *Outreach* each year, organized more than a dozen alumni luncheons last year, established three new alumni groups similar to the ICMA model, initiated alumni reunions, and implemented our annual giving campaign.

Debra Gibbons has assisted our students in finding internships and career placement this

past year in a number of innovative ways. Under Debbie's supervision, every first year student completed a "shadow" experience in an area of interest to the student. We have 100 percent of the first year students currently on internships and approximately 61 percent of the graduating class have been placed. Debra has helped the RIPM by also hosting several agencies who come on campus to recruit our students.

We are fortunate to have **Lee Glines**, director, and **Carol-Lynne Malin** assist us with the EMPA Program at the BYU Salt Lake Center. We currently have 120 students enrolled for the EMPA degree. Lee and Carol Lynne provide onsite coordination, management, and student services for those students on a weekly basis. In addition, they make sure that the classrooms, computer technology, and advisement are always available.

We appreciate these capable individuals and the many talents they possess in making the Romney Institute successful. The other "right" people we have at the RIPM, of course are the faculty. We are delighted that David Hart, Lori Wadsworth, and Rex Facer have joined our faculty. They not only bring excellent academic training, but also a real commitment to public service education. As many of you know Dr. N Dale Wright will be retiring in 2003 and we will miss his leadership and vision. (See related article below).

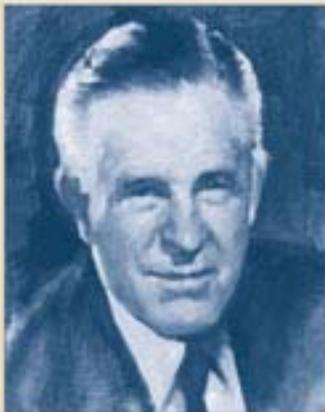
It is always a great experience to meet with you, our alumni, at alumni luncheons and professional meetings. We appreciate you and your contribution to the RIPM. If you are ever in Provo, please let us know. We would love to arrange to have you talk with our students and share your experience.

RETIREMENT LUNCHEON

Dale Wright will be retiring from the Romney Institute of Public Management in the Spring of 2003. We want all of our alumni to have an opportunity to say thank you for his many years of service. Our estimate is that Dale has taught over 2000 students during his 34 years at BYU. This luncheon will honor Dale for his service in teaching, research and caring for each individual student. The luncheon will be held on Friday, October 25, 2002 at the Joseph Smith Memorial Building from 12 noon to 1:30 p.m. We will be sending formal invitations to all of you sometime in September. Please mark this date on the calendar and look for more information in your mailbox.

If you have any questions, please contact us at mpaoutreach@byu.edu.

GEORGE W. ROMNEY



Named for the late three-term governor of Michigan, former U.S. Secretary of Housing and Urban Development, former president of American Motors, and tireless volunteer, the George W. Romney Institute of Public Management is located at Brigham Young University's Marriott School.

In his last speech as governor, Romney reiterated his values—values shared by the institute: “My parting prayer for Michigan and for America is that we may each join in a rededication to the common good through a deeper sense of our personal responsibility to obey our creator, respect the law, and serve our fellowman.” Inside the nourishing environment of BYU and the Marriott School, the George W. Romney Institute of Public Management aims to strengthen the “rededication to the common good” among students and faculty.

BYU's motto, posted at the entrance to the university, publicly declares what the Romney Institute accepts as its underlying philosophy, “Enter to learn, go forth to serve.” The goals of the Romney Institute combine the vision of BYU with Romney's legacy of public service, volunteerism, and the highest standards of personal integrity. In an age of profound individualism and cynicism regarding public service, the Romney Institute is committed to promoting the principle of quiet service to humanity.